Revolutionize your healthcare practice with a complete digital platform

Secure, Convenient and Effective
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We are revolutionizing telemedicine by providing accessible and convenient virtual care, empowering healthcare providers to meet patient needs, and redefining the way healthcare is delivered.

DrCare247 Team
About Us

Our primary objective is to contribute to positive changes in society by building a vibrant community that offers IT products, services, and consulting to our customers.

Our 4C’s

Customer
We put our customer’s needs at the center of all we do, develop partnerships and exceed their expectations.

Commitment
Always a step ahead in absorbing market trends and delivering breakthroughs.

Competency
Driven by a team of experts with diverse skills aligned with a common mission.

Culture
A people-driven organization that nurtures renewed thinking.

As a company, we focus on our people first!

As a team, we focus on our customers first!

Started in 2011
20+ years of experience
Chicago, Chennai
Start-up to Fortune 500 clients
100+ People
25+ Happy Clients
100+ Projects Delivered
Introduction to DrCare247

DrCare247 is the innovative healthcare solution offered by GENIX Technologies Inc. Our primary focus is on delivering top-quality telehealth technology solutions, including remote patient monitoring, EHR, and practice management. We specialize in custom brand solutions, 3rd party integrations, and customized workflows that can be tailored to fit any use case or business model. Our goal is to provide our clients with the most effective and efficient healthcare solutions that drive better patient outcomes, enhance patient engagement, and reduce healthcare costs.

Why choose us?

At DrCare247, we are dedicated to staying at the forefront of healthcare technology and innovation. Our team of experts includes:

- Experienced healthcare professionals
- Software engineers
- Data analysts

who work together to develop cutting-edge solutions for the healthcare industry.

What makes us unique?

Advanced technology

DrCare247 utilizes cutting-edge technology to provide seamless and user-friendly healthcare solutions.

Experienced team

Our team has extensive experience in healthcare technology and is dedicated to providing exceptional customer support.

Scalable platform

Regular updates and enhancements to the platform to ensure it meets the evolving needs of the healthcare industry.

Support

Dedicated account managers to provide personalized assistance and support

Affordable pricing

We offer competitive pricing options to ensure accessibility for all healthcare organizations.
Introducing the powerhouse of DrCare247 - Designed to revolutionize the healthcare industry, our platform provides a seamless, all-in-one solution for healthcare providers, offering state-of-the-art features and functionalities that simplify workflows.

Enhance patient care, and ultimately drive better outcomes. With its intuitive interface, comprehensive tools, and user-friendly design, The Platform is the ultimate game-changer for the future of healthcare.

- Single platform for all healthcare provider needs
- Patient engagement tools, mobile app, and patient portal for enhanced patient experience
- EMR and EHR integration for improved care coordination and data management
- RPM capabilities for virtual care services
- Customized flow for virtual consultations, medical documentation, medication prescription, remote patient monitoring, and scheduling follow-up appointments
- Reporting and analytics capabilities for data analysis and improving quality of care

276K + PATIENTS REGISTERED
179K + TELEMEDICINE VISITS
380K + VISITS COMPLETED
187K + BILLS GENERATED
123K + LAB ORDERS

www.drcare247.com | hello@drcare247.com | 888 466 6066
Telemedicine

Preserve your brand with a customized platform in your niche
Comprehensive telemedicine tools
DrCare247 Telemedicine Platform provides a wide range of tools and features that allow healthcare providers to seamlessly connect with patients. These tools include virtual consultations, remote patient monitoring, prescription management, and more, empowering patients to take control of their care.

Enhanced care quality and efficiency
By utilizing the DrCare247 Telemedicine Platform, healthcare providers can offer high-quality care, increase patient engagement, and improve care coordination. The platform is designed to reduce costs and increase efficiency, enabling providers to deliver personalized services that meet the unique needs of patients, regardless of their location or specialty.

Convenient and accessible healthcare
DrCare247 Telemedicine Platform revolutionizes healthcare delivery by offering convenience and accessibility. Patients can experience the benefits of modern healthcare through virtual consultations and other remote services, eliminating the need for in-person visits. Joining the platform allows healthcare providers to be part of this healthcare revolution and transform the way they deliver care to their patients.
Key Features

- Easy to use interface
- Secure and HIPAA compliant
- Virtual visits with high-quality video and audio
- Customizable patient forms and questionnaires
- Integration with 3rd party systems
- 24/7 support and training
- Mobile and web-based access
- Electronic prescriptions and billing
- Real-time patient monitoring and analytics

Benefits

- Improved patient outcomes and satisfaction
- Increased efficiency and productivity for healthcare providers
- Cost-effective solution for healthcare practices of any size
- Accessible and convenient care for patients, regardless of location
- Enhanced communication and collaboration between providers and patients
Remote Patient Monitoring

Real-time monitoring, real-life impact
DrCare247’s Remote Patient Monitoring (RPM) platform is a cutting-edge solution that empowers healthcare providers to provide proactive care to patients. It offers real-time tracking of vital signs and health data, keeping healthcare providers informed and connected with their patients, resulting in improved patient outcomes and satisfaction.

The RPM platform allows patients to enjoy the convenience and accessibility of remote monitoring, reducing the need for in-person visits and hospitalizations. Patients can track their health data, receive personalized alerts and reminders, and take control of their care by making informed decisions about their health.

The RPM platform seamlessly integrates with electronic health records (EHRs) and other healthcare management systems. This integration enables healthcare providers to access patient data from one centralized location, leading to enhanced care coordination and efficiency.

By experiencing the real-time monitoring and tangible impact of DrCare247's RPM platform, healthcare providers can revolutionize the way they deliver care to their patients, improving overall healthcare delivery and patient experience.
Key Features

- Real-Time Vital Signs Tracking
- Customizable Alerts
- Secure Data Management
- Automated Reporting
- User-Friendly Interface
- Seamless Device Integration
- Remote Consultation
- AI-Powered Analytics

Benefits

- Improved patient outcomes with real-time monitoring
- Increased patient engagement and satisfaction
- Reduced healthcare costs and readmissions
- Efficient and streamlined care management
- Remote access to patient data for informed decision-making
- Customizable alerts and notifications for timely interventions
- Improved communication and collaboration among care team members
- Compliance with regulatory requirements and standards
Electronic Medical Record

Simplify your medical records, streamline your practice
Electronic Medical Record

DrCare247's Electronic Health Record (EHR) system provides healthcare providers with an easy and efficient way to manage patient information and health records.

With customizable templates and forms, providers can streamline their workflow and access patient information quickly and securely. Plus, with HIPAA-compliant storage and easy data sharing, providers can collaborate and coordinate care with ease.

With DrCare247's EHR platform, healthcare providers can easily manage and track patient health records, including medical history, medications, allergies, lab results, and more. The platform also includes features such as e-prescribing, patient scheduling, and secure messaging, allowing healthcare providers to offer more personalized and efficient care.
Key Features

- User-friendly interface for easy navigation
- Secure and HIPAA-compliant data storage
- Customizable templates for various medical specialties
- Interoperability with third-party systems and tools
- Prescriptions management and e-prescribing
- Clinical decision support and alerts for patient care
- Robust patient portal for easy communication and access to health information
- Streamlined billing and revenue cycle management
- Advanced analytics and reporting tools for practice performance monitoring

Benefits

- Streamlined record keeping and management
- Easy access to patient information and health history
- Improved patient safety and care coordination
- Simplified prescription management and e-prescribing
- Increased efficiency and productivity for healthcare practices
- Compliance with industry regulations and standards
- Reduced paperwork and administrative burden
- Integration with other healthcare software and tools
Practice Management

Optimize your practice, and elevate your care
Practice Management

DrCare247’s Practice Management platform streamlines the administrative tasks of a healthcare practice, including scheduling appointments, managing patient records, and processing payments.

With its user-friendly interface and customizable features, it simplifies the daily operations of medical professionals, allowing them to focus on providing high-quality care to their patients.
Key Features

- Automated appointment reminders and patient communication
- Patient portal for secure communication and access to health information
- Customizable templates for clinical documentation and note-taking
- Workflow management to streamline practice operations
- Analytics and reporting tools to track performance and identify areas for improvement
- Integration with third-party tools and services, such as payment gateways and imaging systems
- Secure data storage and backup to protect patient information and practice data

Benefits

- Increased efficiency and productivity for healthcare practices
- Streamlined administrative processes, saving time and reducing errors
- Enhanced patient engagement through online appointment scheduling and virtual visits
- Access to real-time analytics and reporting for better decision-making and performance tracking
Features

A
Analytics and reporting
Appointment scheduling and reminders
Appointment waitlist and cancellations
Authentication and security features

B
Behavioral health telehealth services
Billing and payment processing

C
Clinical documentation and note-taking
Customizable care pathways
Customizable clinical decision support
Customizable clinical templates
Customizable consent forms
Customizable health information forms
Customizable patient intake forms
Customizable population health analysis and reporting
Customizable prescription workflows
Customizable reporting dashboard

E
EHR integration
Electronic lab ordering and results
Electronic lab results notifications
Electronic prescribing and medication history
Event notifications

G
Group appointments and teleconferencing
Group appointments and teleconferencing

H
Health record sharing with other providers
HIPAA compliance
In-app appointment check-in/out

I
In-app chatbots or symptom checkers (TBD)
Integration with labs and diagnostics
Integration with PM systems
Integration with remote monitoring devices
Integration with sleep disorder monitoring devices
Interactive medication information
Interoperability with other systems

M
Medication management and prescriptions
Multi-language support

P
Patient engagement tools and resources
Patient portal and management
Patient portal with health information
Patient satisfaction ratings
Patient surveys
Personalized health plan tracking
Prescription refill requests

R
Prescription refill requests
Provider messaging and collaboration
Provider search and directory

S
Real-time appointment availability
Remote access to health information
Remote COVID-19 symptom monitoring
RPM and health tracking

T
Secure document sharing and storage
Secure messaging and communication
Secure remote access to health information
Smart prescription alerts

Teledhealth for behavioral health
Telemedicine/virtual consultations

V
Video conferencing
Virtual chronic disease management
Virtual post-operative care
## Technology Stack

<table>
<thead>
<tr>
<th>Area</th>
<th>Tech</th>
<th>Detail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provider/Doctor portal</td>
<td>Web</td>
<td>ASP.net MVC, Angular JS, Java Script, HTML, CSS</td>
</tr>
<tr>
<td>Client/Patient Portal</td>
<td>Web</td>
<td>SP.Net Core, React JS, Java Script, HTML, CSS</td>
</tr>
<tr>
<td>Setup Portal</td>
<td>Web</td>
<td>Azure SQL, Azure Blob</td>
</tr>
<tr>
<td>API</td>
<td>Rest API</td>
<td>ASP.Net Core, Azure Function</td>
</tr>
<tr>
<td>Mobile App</td>
<td>Hybrid App</td>
<td>React Native, Realm, Redux, Gradle</td>
</tr>
<tr>
<td>Data</td>
<td>Database &amp; Storage</td>
<td>Azure SQL, Azure Blob</td>
</tr>
<tr>
<td>Security</td>
<td>Authentication</td>
<td>Microsoft Identity, oAuth</td>
</tr>
<tr>
<td>Communication</td>
<td>Audio/Video</td>
<td>WebRTC, FCM, SignalR</td>
</tr>
<tr>
<td>Environment</td>
<td>Cloud</td>
<td>Microsoft Azure, Amazon AWS</td>
</tr>
<tr>
<td>IDEs</td>
<td></td>
<td>Visual studio, Android Studio, XCode</td>
</tr>
<tr>
<td>Libraries</td>
<td></td>
<td>jQuery, Bootstrap, Axios, NPM, YARN, CocaPods</td>
</tr>
</tbody>
</table>
# Pricing Plans

<table>
<thead>
<tr>
<th>Platform Features</th>
<th>Basic</th>
<th>Professional</th>
<th>Enterprise</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Scheduling</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Book now (with a provider)</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Book now (without provider)</td>
<td></td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Consult now (with provider)*</td>
<td></td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Consult now (without provider)</td>
<td></td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Cancel or reschedule</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Personal calendar integration*</td>
<td>❌</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td><strong>Communication</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Audio or video calls</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Call recording (up to 60 days)</td>
<td></td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Direct call to patient phone (US only)*</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Group calling</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Text or SMS ^</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Chat messaging</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Email notification</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td><strong>Patient</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Consultation summary</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Patient health records</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Document/image upload</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Appointment reminders</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Family members</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Mobile app</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
</tbody>
</table>
# Pricing Plans

<table>
<thead>
<tr>
<th>Platform Features</th>
<th>Basic</th>
<th>Professional</th>
<th>Enterprise</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Provider or Doctor</strong></td>
<td>Single Provider</td>
<td>Single/Group Providers</td>
<td>Agency/Health System</td>
</tr>
<tr>
<td>Clinical record/note</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Clinical note template</td>
<td>1 template</td>
<td>5 template</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Follow-up or referral</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Prescription print</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lab order/result</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Patient questionnaire, intake forms</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Mobile app*</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator or General</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provider and states</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Provider scheduling</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Content, HIPAA, other forms, etc</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pricing setup</td>
<td>Standard</td>
<td>Flexible</td>
<td>Flexible</td>
</tr>
<tr>
<td>Discount or coupon</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Multilingual</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Multi country and currency*</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Multiple account or aggregator</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Payment or subscription plan</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Health tips or education</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Provider review and rating*</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>
# Pricing Plans

<table>
<thead>
<tr>
<th>Platform Features</th>
<th>Basic</th>
<th>Professional</th>
<th>Enterprise</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Branding</strong></td>
<td>Single Provider</td>
<td>Single/Group Providers</td>
<td>Agency/Health System</td>
</tr>
<tr>
<td>Logo and colors</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Custom domain</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Portal content management*</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Branded mobile app</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Billing or Payment</strong></td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Credit card payment^</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Refund or void payment</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Insurance input</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Insurance eligibility verification (US only)^*</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>
## Pricing Plans

<table>
<thead>
<tr>
<th>Analytics and Reports</th>
<th>Basic</th>
<th>Standard</th>
<th>Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Remote Patient Monitoring</strong></td>
<td>Single Provider</td>
<td>Single/Group Providers</td>
<td>Agency/Health System</td>
</tr>
<tr>
<td>Health monitoring &amp; alerts</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Activity monitoring &amp; alerts*</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Wearable device integration*</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Portable device integration</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Training and Support</strong></td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Online training</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>24/7 email and chat support</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Phone support</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Security</strong></td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>HIPAA compliance</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>SSL encryption</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Data encryption</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>100% data ownership</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Dedicated database</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Monthly subscription</td>
<td>$100</td>
<td>$200</td>
<td>$500</td>
</tr>
<tr>
<td>Included providers</td>
<td>1</td>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>Additional each provider per month</td>
<td>$25</td>
<td>$35</td>
<td>$50</td>
</tr>
<tr>
<td>ePrescription to pharmacy (US only) monthly^</td>
<td>+ $55/provider (no controlled substance) OR + $65/provider (controlled substances)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Customization and integration services with us are flexible, with the option of project-based or hourly billing at our hybrid rate</td>
<td></td>
<td></td>
<td>$35 per hour</td>
</tr>
</tbody>
</table>

*Conditions Apply